MAY 2023

Pulse Report

Highlights Edition 37



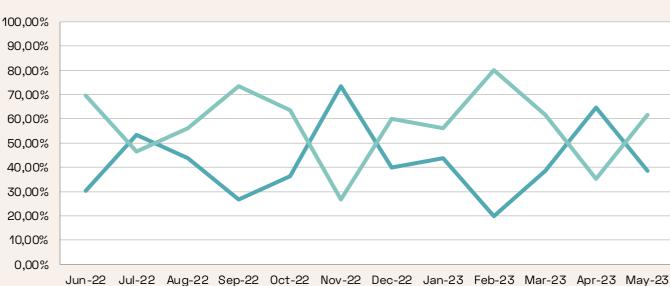
Welcome to the 37th Edition of the Hotelier PULSE Report! Explore the latest market trends and industry sentiments for hotels worldwide!



Following a shift toward Domestic Travel in our April edition, Hoteliers have reverted expectations back to International Travel as the top contributor to business performance in 2023. Of Hoteliers surveyed in April 2023, nearly 62% now expect International Travel to make the strongest impact on their business, compared to just over 38% who said the same of Domestic Travel.

Domestic = International

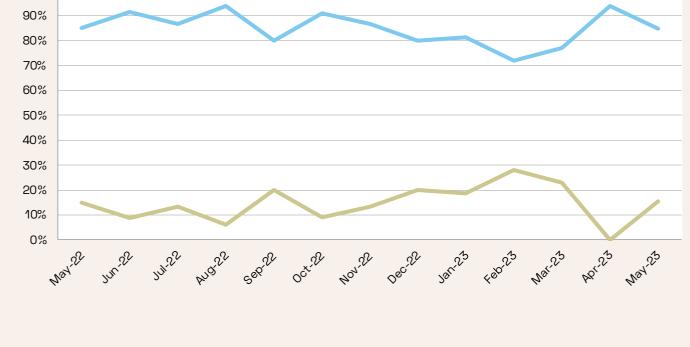
Domestic VS International



The expectation for Leisure Travel is still going strong, with nearly 85% of respondents expecting this market segment to significantly impact business performance in 2023. Meanwhile, just over 15% expect Business Travel to have an impact over the next 12 months.

Leisure Business

Leisure VS Business



The majority of Hoteliers sur-

Hoteliers continue to Prioritize Direct Business Growth and Sustainable

veyed in April 2023 continue to

9,0

8,5

Tourism in 2023

100%

as a top priority for their business, followed by increased focus on Sustainable Tourism in 2nd place.

hold Direct Channel Performance





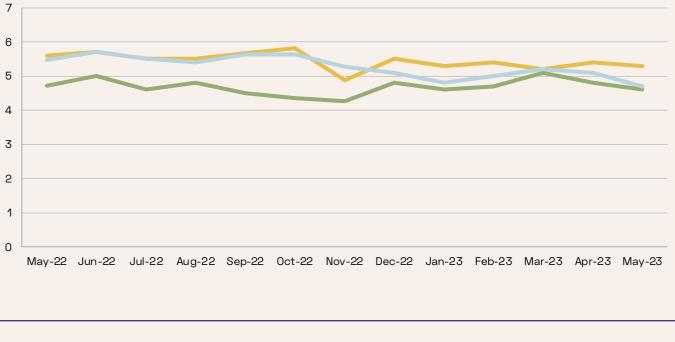


business performance over the next 12 months, ranking optimism 7,3 out of 10. Resorts





Marketing Spend Direct Bookings



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