## Pulse Report

## Highlights Edition 35



Welcome to the 35th Edition of the Hotelier PULSE Report! Explore the latest market trends and industry sentiments for hotels worldwide as we approach the end of Q1 in 2023.

**Hotel Industry Optimism continues to increase in March 2023** Hoteliers surveyed in February 2023 are increasingly confident about business performance over the next 12 months, ranking business optimism 7.4 out of 10 **Hotel optimism** 8,5 8,0 7,4 City Center Hotels 7,5 7,0 6.5 Bed & Breakfast 6,0

**Nearly 70%** of Hoteliers expect Revenue to increase in 2023 vs 2022.

5.5

August



March

Cost and inflation concerns are clearly not dampening

the desire to travel, and as a result, nearly 62% of Hoteliers surveyed for our March 2023 edition expect International Travel to significantly contribute to hotel business performance this year. Just over 38% expect the same of domestic travel.



**Business vs Leisure** 

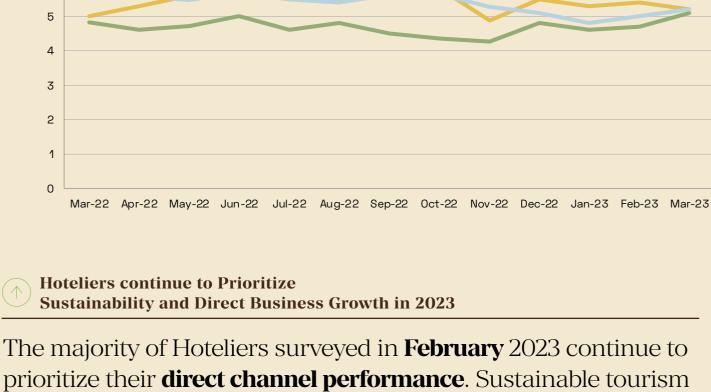
segment to significantly impact business performance, vs just over 23% that expect the same of business travel.

with nearly 77% of respondents expecting this market



**Hotel expectations** 

Marketing Spend Direct Bookings 7



Importance of the Top Trends 5 Domestic Market & Staycations 4,5 Contactless Technology

ranks second in the list of trends that are currently top of mind

Working from the Hotel Focus on Sustainable Tourism 3,5 The Direct Channel as the Top Reservation Channel 2,5

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