Pulse Report

Highlights Edition 28



Welcome to the **28th edition** of the Hotelier PULSE Report, where we cover the latest market trends and industry sentiments for hotels worldwide.

levels of Business Optimism for the next 12 Months

City Center Hotels & Resorts show highest

August 2022 shows a slight dip in the industry's overall optimism about business performance over the next 12 months. Hoteliers surveyed in July 2022 now rank business optimism 7,2 out of 10.

Optimism for the next 12 months:

Hotel optimism

More specifically, Resorts and City Center Hotels now show the highest levels of Business





financial recovery. 50% have already recovered to 2019 levels, while 25% expect to recover in 2022.

100,00% 90,00% 80,00%

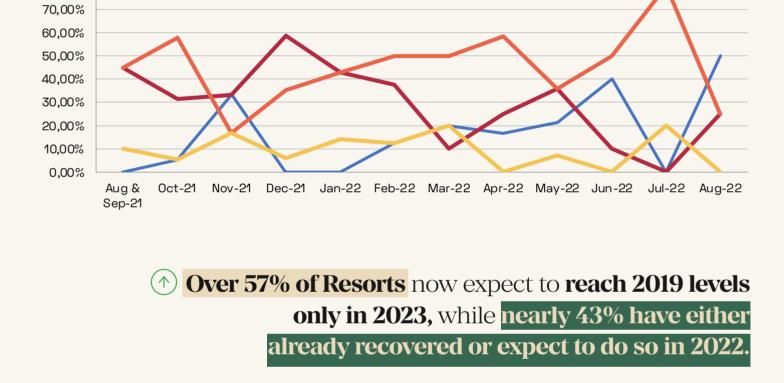
100,00% 90,00% 80,00%

Financial Recovery Forecast by Market Segment:

City Hotels

— Already Recovered — 2022 — 2023 — 2024

(1) City Center Hotels are the most optimistic about their



Resorts

-2022

2023

2024

Already Recovered



ADR Continues to Increase for the next 12 Months

• With Autumn approaching, and despite looming inflation

to significantly impact recovery. Business Travel confidence has

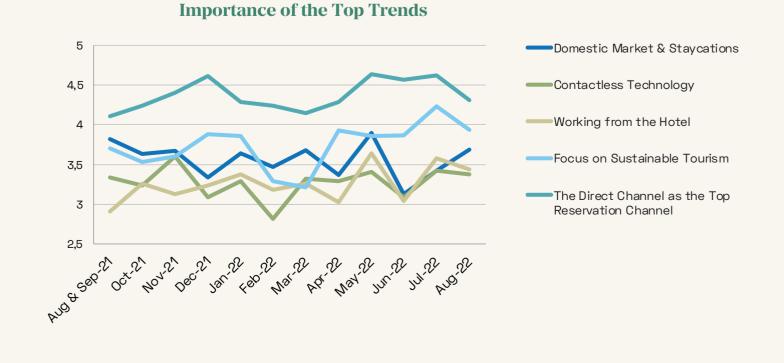
reached a new low, with just over 6% of Hoteliers expecting

Total ADR

(b) With Autumn approaching, and, despite looming inflation concerns, Hoteliers surveyed continue to forecast that ADR will continue to increase over the next 12 months.

Hoteliers continue to Focus on Maintaining Direct as the Top Reservations Channel

Hoteliers surveyed in July 2022 continue to focus on upholding the direct channel as the



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top source of reservations.

