The Hotelier

Pulse Report

Highlights Edition 21



JANUARY 2022

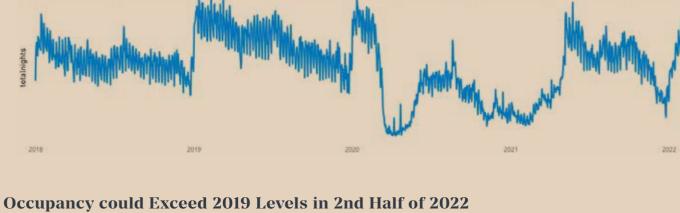
2021 Year in Review Welcome to the 22nd edition of the Hotelier PULSE Report, where we cover the latest market

trends and industry sentiments for hotels worldwide

February 2022 registers Highest Volume of Hotel Bookings since March 2021

Market Trend Alert:

Booked nights



On the book

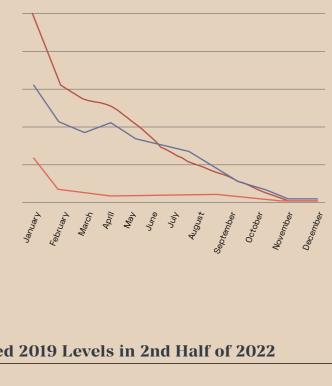
- 2021 **-**

half of 2022 represent 73%

of 2019 levels. Thus, the occupancy expectation for this period is currently 5 times higher than what it was back in 2020. On an even better note, hotel bookings for the second half of 2022 are currently a whopping 20% above 2019 levels.

Hotel bookings for the first

Market Trend Alert: Occupancy could Exceed 2019 Levels in 2nd Half of 2022



months, ranking 6,71 out of 10.

Overall, Hoteliers surveyed in **January** showed a dip in

optimism about business performance over the next 12

however, show increased



1. Increase Occupancy

44.44

2. Grow direct bookings 3. Property **Renovations** 4. Increase ADR 6. **Investment** in new technology

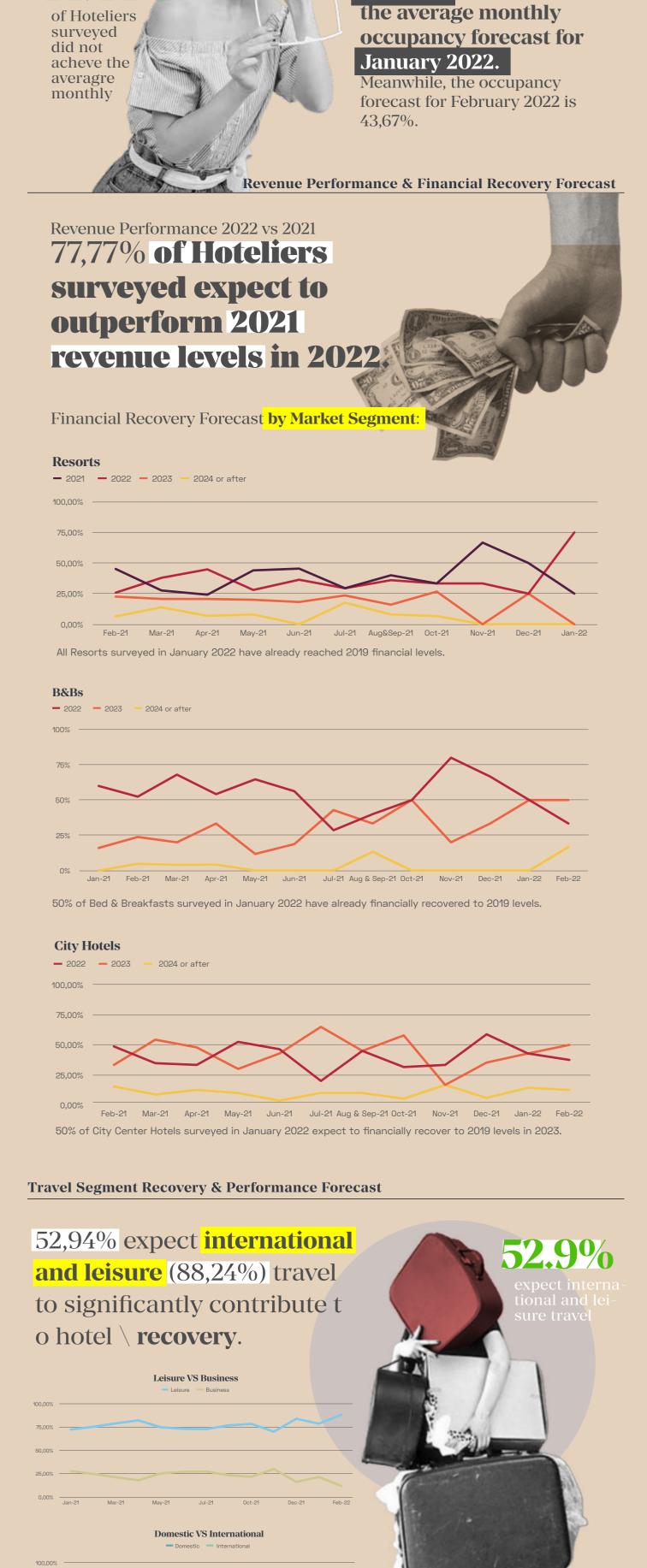
January to share their

2022. Here they are by

order of importance:

New Year's Resolutions for





'Creating Special Offers to tackle New Markets' continues to be ranked as a top priority to overcome the Covid-19

Priorities to prepare for the upturn

Sales & Marketing Concerns, Priorities & Strategies in the Next 12 Months

At the start of the new year,

over the next 12 months.

pected ADR, Marketing Spend, and **Hotel Direct Bookings to increase**

majority of Hoteliers

Hotel expectations

 Shape offers around local market Create special offers & packages Redesign sales & marketing strategy Upskill workforce 80,00% 60,00% 40,00% 0,00% Jan-21 Mar-21 Apr-21 Jun-21 Aug & Sep-21 Oct-21 Dec-21 Jan-22 Feb-22 The majority of Hoteliers surveyed in focused on establishing their direct channels as the top source of reservations over the next 12 months. Domestic Market & staycations
 Contactless technology - Working from the 'Hotel' Focus on sustainable tourism

The Direct channel as the top reservation channel

Jul-21 Aug & Sep-21 Oct-21

Do you want to get involved

Apr-21

May-21

Jun-21

Click here

in our next Edition?

Mar-21

Feb-21

recession.

4,225

3,65

3,075

guestcentric



OF THE WORLD

Dec-21

Nov-21

Jan-22

Feb-22